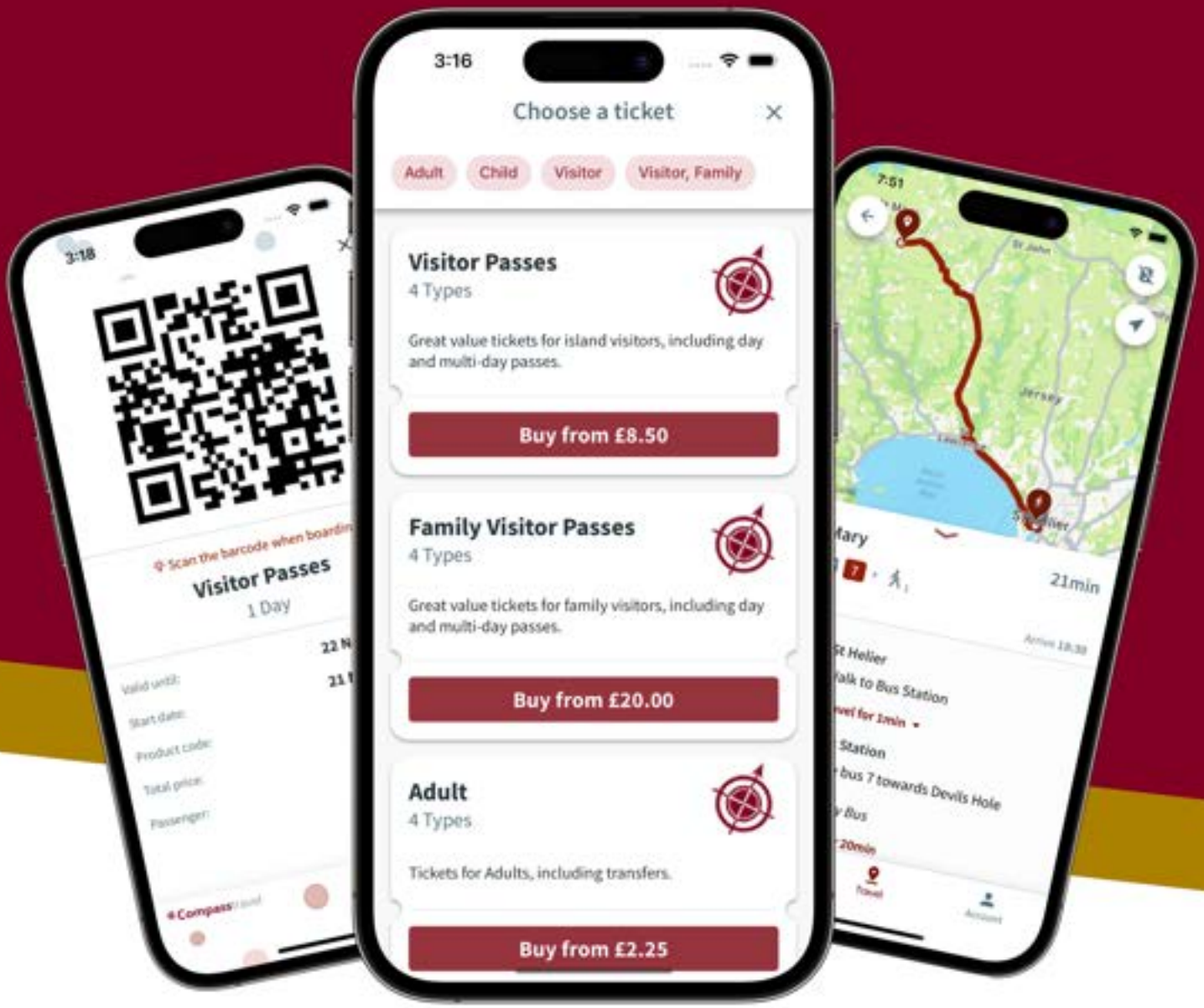
Compasstravel app

User guide



Compasstravel

All about the Compasstravel app

View real-time bus arrival times for any stop

Access timetables

Buy and store tickets

Plan your journey

Compasstravel

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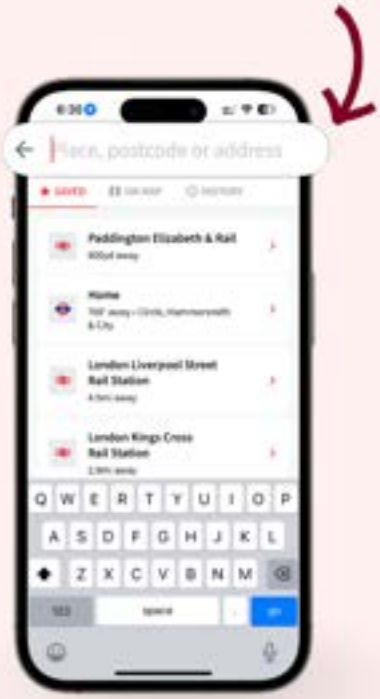
Download today

Bus timetables and real-time info

Tracking buses and checking times

- Tap **Travel** to track buses or check bus stop times.
- Tap the **arrow** to find nearby stops, or use the **search bar** to find specific locations.



Real-time bus information

- Tap on the bus stop you wish to access information for.
- View a list of services and their **expected times at each stop** along its route.

Other useful features:
Service updates
Timetables
Journey history

Journey planning

Planning your trip

- Tap **Plan** and type in your **departure location** into the **Where from?** search box and select it.
- Next, enter your **arrival location** into the **Where to?** search box and select it.
- A list of possible routes, including journey lengths and timeframes, will appear for **leaving now**.
- Click on a journey to see the full route.

Amending leaving or arrival time

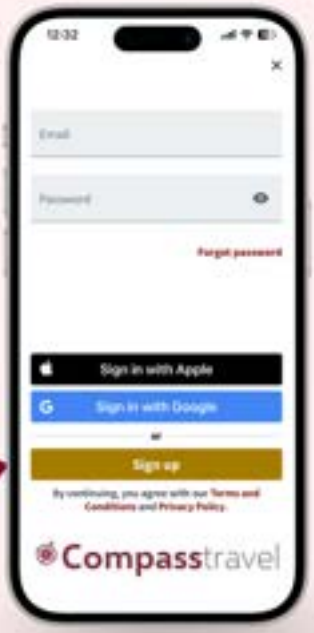
- To amend the leaving time, tap **Leaving now** and update the **Leave at** or **Arrive by time**, then tap **Set.**
- An updated list of possible journeys will appear.
- Click on a journey to see the full route.

Buying tickets

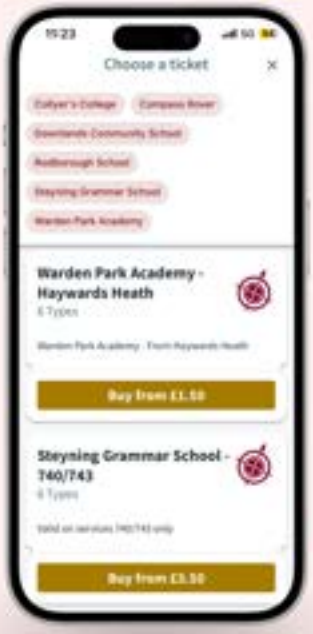
Create an account

Firstly, you will need to **create an account**. Click **Tickets** at the bottom of the screen to go to the login screen.

Tap **Sign up** and follow the onscreen instructions. You will be required to **verify your email address.**



Purchase tickets



Login and click **Tickets**, then **Get Tickets** to see list of available tickets. Click on desired ticket.

Select **payment method** and follow the onscreen instructions to complete the transaction.

Buying for someone else?
Tap **This ticket is for you - Gift** and their email address*

*Recipient must have the CompassTravel app

Activating tickets

Activate your ticket

- Tickets are kept in **Inbox.** To use your ticket. click **Activate.**
- The ticket will then be moved to **Active** and be **valid until 23:59 on the day of expiry.** *Internet connection required.*

Using your activated ticket

- To use your ticket, tap **Active** and select your ticket.
- Present the **QR code under the bus ticket machine**. *No mobile signal required.*

You can have **multiple active tickets**

Compasstravel

www.compass-travel.co.uk

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